PAHCRM Annual Conference Agenda
Date: April 16-17, 2025
Location: Eden Resorts & Suites, Lancaster, PA

April 16, 2025

8:30 AM – 9:00 AM
Breakfast & Networking
• Welcome and registration
• Light breakfast and casual networking

9:00 AM – 10:00 AM
Session 1: Tips for Keeping a "Clean" Medical Record in an Electronic World
• Presenter: Matthew P. Keris, Esq.
• Overview of best practices for maintaining accurate and compliant electronic medical records
• Tips for avoiding common pitfalls.

10:00 AM – 11:00 AM
Session 2: MCARE Perspectives Post-2020
• Presenter: Beth Persun, Director, MCARE Fund
• Overview of the MCARE Fund post-2020: changes, updates, and impact on healthcare providers.
• Discussion and Q&A

11:00 AM – 12:00 PM
Session 3: Healthcare Management Liability: What Is It, Who and What Does It Cover, Claims Trends, and What to Expect from the Insurance Market
• Presenter: John Milano, Practice Leader, Management Liability RCM&D
• Discussion on the evolving landscape of healthcare management liability insurance
• Review of claims trends and key insurance market insights



12:00 PM – 1:00 PM
Lunch Break
• Lunch provided
• Networking opportunity

1:00 PM – 2:00 PM
Session 4: The Toolbox You Need to Survive a High-Risk Venue
• Presenters: Lisa Ramthun, Enterprise Vice President Clinical Risk & Claims Management, Jefferson Health and Clare Bello, Enterprise Director of Claims & Insurance, Jefferson Health
• Overview of strategies and tools for managing risks in high-risk healthcare settings
• Discussion of real-world examples and practical solutions.

2:00 PM – 3:00 PM
Session 5: A Patient's Perspective
• Presenters: Tricia Hayes, Director of Risk Management, Jefferson Health
• Discuss patient experiences, concerns, and how they influence healthcare practices
• Q&A

3:00 PM – 4:00 PM
Session 6: Sexual Abuse and Molestation in Healthcare
• Presenter: Erin Myers, System Director of Insurance
•Discussion on preventing, identifying, and responding to incidents of abuse in healthcare settings
• Summary of key takeaways and next steps

4:00 PM – 4:30 PM
Closing Session
• Recap of the day's sessions
• Feedback collection from attendees
• Adjourn

PAHCRM
Pennsylvania Association for Health Care Risk Management

April 17, 2025

8:30 AM – 9:00 AM
Breakfast & Networking
• Welcome and light breakfast
• Casual networking and opportunities for discussion

9:00 AM – 10:00 AM
Session 1: Sorry Works 2.0 – Early Intervention and More
• Presenter: Collin T. Keyser, Esq., Shareholder, Saxton & Stump
• Overview of the "Sorry Works" program: its evolution and the importance of early intervention in healthcare litigation
• Practical strategies for implementing the program

10:00 AM – 11:00 AM
Session 2: PA Legal/Caselaw Update
• Presenter: Nicole Tanana, Esq.
• Overview of the latest legal developments and case law updates affecting healthcare in Pennsylvania
• Implications for healthcare providers and organizations.

11:00 AM – 12:00 PM
Session 3: Roundtable Discussion
• Facilitated by: Erin Myers
• Interactive discussion on key issues in healthcare risk management
• Collaborative sharing of insights and experiences among attendees.
